

 Oroville Hospital	<b>Job Description for Network Analyst</b>	Department:	<b>Hospital Information Services</b>
		Dept.#:	<b>8480</b>
		Last Updated:	<b>7/22/08; 09/22/14</b>

### **Reports To**

Chief Information Officer

Assistant Director Information Technology

### **Job Summary**

The Network Analyst will perform a variety of tasks related to providing support for desktop; server; and network environments.

### **Duties**

- Install, upgrade, and support Server and Computer hardware/software
- Assist with planning and implementation of IT projects as directed
- Analyze system faults, troubleshoot, and run diagnostic tests on operating system and hardware to detect problems
- Initiate preventive maintenance on systems and be capable of repairing issues as they arise
- Strong experience with enterprise networking solutions including WAN, LAN, Wireless and VPN technologies
- Experience with VMWare virtual server and workstation environments
- Collaborate with vendors as directed
- Mentor others in the performance of their job duties where applicable
- Communicate effectively with all contacts
- Accept and adapt easily to change
- Support all company policies and procedures
- Performs related duties as assigned by the CIO and/or IT Assistant Director

### **Qualifications**

- Baccalaureate Degree in computer science, information systems management, or a closely related field preferred. Prior experience may be substituted for Baccalaureate Degree
- Minimum of 2-3 years of recent experience in IT environment
- Strong understanding of Microsoft Windows Operating System for client/server environment
- Strong knowledge of Office 2010

- Strong knowledge of Workstation/Server hardware environments
- Strong analytical and troubleshooting skills
- Well-developed communication skills
- Commitment to superior customer service
- Flexibility to perform assigned tasks independently or as part of a work team
- Ability to manage multiple priorities and meet frequent short timeline goals and deadlines
- Ability to read and write proficiently in the English language
- Ability to work with minimal direction to achieve stated goals or assigned tasks
- Must be willing to travel
- Must be willing to work extended hours and be on call when needed for projects and problem resolution

### **Lifting Requirements**

Medium- Generally lifting objects not more than 50 lbs. and/or carrying objects weighing 25 lbs.  
Standing requirements- 1-3 hours/day with frequent walking, bending, and stooping.